

Coronavirus risk and salon adaptations July 2020 – Sugarflick Ground Floor 75 Bedford Place

The recent pandemic of coronavirus has made serious changes worldwide and most businesses have had to make big changes on how they operate. This includes us and whilst you may experience different practices or guidelines at other businesses, we assure you we have followed our guidelines and are doing everything requested at this time.

Relevant documentation will be sent to you by email. Clients will be required to read this documentation at home and then sign on arrival for their appointment, this will demonstrate that they have read them all and have understood the content.

The signed documents will be securely stored on our hard drive compliant to GDPR guidelines.

Please note there is no guaranteed way to stop risk but we have assessed our treatment process and made the following changes to minimise viral contamination.

- Staff will be wearing full PPE including a mask and/or face shield during your treatment
- The room will be well ventilated either by open window or extractor fan on
- Hand gel is provided on entry and must be used
- Please bring a face mask with you.
- Soft surfaces such as towels unfortunately cannot be used at the moment, so we will be using just couch roll.
- All hard surfaces will be wiped down between each visit. This includes door handles, hand rails, soap dispensers light switches, taps, flush handles, chairs and treatment couch.
- In order to prevent cross contamination patients will be asked to place all their belongings, including clothing in the plastic container provided. Please bring as little as possible to your appointment.
- Every appointment is for one hour to allow for cleaning after each treatment
- Your temperature will be checked every time you visit and will be recorded along with the common Covid questions. You will be asked to sign the form every visit until further notice.
- Please let us know, prior to entering the building, if you have any coronavirus symptoms, have been told to isolate or have been in contact with anyone who has coronavirus or had the symptoms.

Additional consent for sugaring treatments re-COVID-19 - July 2020

For the protection of all of our clients who come to Sugarflick, in order for us to do your treatment, we ask you please read the following:-

- Every effort has been made to make your visit for your appointment as safe as is reasonably possible, whilst complying with government and public health England guidelines
- A risk assessment has been undertaken by all staff of Sugarflick specific to this practice and its environment
- You will be asked about your health and circumstances in relation to the risk of having coronavirus. You will have complied with the Government measures put in place to reduce the risk of infection whilst visiting Sugarflick.
- Although we have adhered to all government and public health guidelines no guarantee can be made that you will not contract COVID-19 at Sugarflick. Sugarflick have made you aware of the said risk on page 1.
- It is understood that if you were to develop COVID-19 symptoms, fever , dry cough, difficulty breathing , loss of taste or smell, within 14 days of visiting us today, you must inform Sugarflick immediately so that other clients seen by us can be contacted in line with the Track and Trace policy
- If there are any aspects of this form that you do not understand or do not agree to, it is important you raise your concern. We are happy to explain and it is important you are fully aware and confident for us to proceed with your treatment
- It is also our obligation to inform you if we were to develop any Covid symptoms, should this be the case you should self isolate, contact the NHS and follow the NHS guidelines given.

Our new practices re-COVID-19 - July 2020

- Please arrive as close to your appointment time as possible and wait outside. Our front door will be locked, one of us will come and meet you to escort you into the treatment room.
- You will be asked to sanitise your hands before you enter the treatment room.
- We ask you please wear a face mask to your appointment
- All our staff will be wearing appropriate PPE for yours and our safety
- The couch and all areas of our treatment areas will be sanitised after each appointment
- Our treatment room is well ventilated
- Please bring as little belongings as possible, ie bags purse clothing, as you will be asked to place your clothing in the plastic tub. This will be sanitised in between every treatment.
- Once dressed you will be asked to book your next appointment, this will need to be paid for in advance.
(Should you develop any symptoms and are unable to attend your next appointment we will of course fully refund you).
- At the end of the session we will escort you out of the building, this may be out through the back exit if clients from the upstairs therapists are entering the building.
- Please do not use our toilet unless absolutely necessary. Should you need to do so please inform us so we can sanitise the area.

Thank you for your patience and cooperation.

I have read and understood the above information and give additional consent for my treatment to take place.

I also understand that I can ask any related questions before the treatment begins.

NAME:

SIGNATURE

DATE